

Electronic Acknowledgement Receipt

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International Application Number:	
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Title of Invention:	Methods of monitoring communications sessions in a contact centre
First Named Inventor/Applicant Name:	Patrick Hession
Customer Number:	23644
Filer:	William M. Lee/debbie espinosa
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	Amendment - After Non-Final Rejection	95340responsetoOCof2-4-2008.pdf	12334 34ff6cfa42fade92b854694fb3859d4d84ae225f	no	1

Warnings:

Information:

2	Amendment - After Non-Final Rejection	95340responseof1-4-2007.pdf	130848 a4d8210d658d42793923c2e3e5c4c43e204a748f	no	8
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Information:					
Total Files Size (in bytes):			143182		
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